Learning for Life

ESE Residence / Whitehouse / Apartments House Rules

We are delighted to welcome you to ESE. Whether you are residing at our residences or our apartments we trust that you will have a comfortable and enjoyable stay with us. We value your wellbeing, security, safety and privacy and to ensure all this and respect for your fellow student Residents we kindly ask you to observe the following House Rules.

Check-in / out & Deposit

Check-in is at 15:00 hours
Check-out is at 11:00 hours. Late check-outs need to be approved by Management and a fee of €20 may apply.

A deposit of €100 is required when checking-in at your place of residence. The deposit is refundable on departure as long as there are no missing or damaged furnishings/fittings/equipment. Otherwise the full deposit or part of will be retained. Should the cost of the damage exceed €100 you will be required to pay the balance before leaving the Residence/Apartment.

All missing or damaged furnishings/fittings/equipment should be reported in writing by email. Please see contact details below.

Each Residence room/Apartment is equipped with its own remote controls (TV, Cable & A/C). If any remote control is damaged or lost a replacement fee of €100 will be charged to the Resident/s sharing the room/ apartment.

Noise / Disturbance

You should respect your roommates and neighbours and ALWAYS keep noise levels down to a minimum at all times.

Parties and playing of loud music are not allowed in any Residence or Apartment.

BBQ's are not allowed in any Residence or Apartment or any external part of including the terraces/balconies.

Movement of furniture or fittings is not allowed nor are they to be moved between one apartment and another.

Smoking

All Residences/Apartments are non-smoking buildings. Smoking is only allowed on external terraces/balconies. Residents or their guests found smoking indoors may be charged a fee of €50.

Guests & others

Guests visiting student Residents in apartments are limited to ESE students ONLY and ONLY on presentation of their ESE student card.
Guests visiting student Residents in apartments are limited to one guest ONLY per student resident.
No guests are allowed in either ESE Residence or Whitehouse.
All guests visiting student Residents in apartments must leave the apartment by 23.00 hours. Any guests staying later than 23.00 hours or overnight may be charged €50 per night.
Children must always be accompanied by an adult or guardian.
Animals are not allowed in any of the Residences or Apartments.

Maid Service & changes

Apartments: maid service is provided once a week and includes linen and towel changes.
Residences: maid service is provided daily and linen and towel changes once a week.
Wet towels and dirty linen should be left in your room and not placed in the hallway. Additional towel changes can be made for a fee of €5.

If rooms or apartments are left in an unacceptably dirty condition and require excessive cleaning residents sharing the rooms/apartments may be charged a fee of €50.

Waste bins are provided in all residences/apartments, please use them to dispose of all litter and waste.

Room changes can only be made by Management. Please visit the Welfare office at ESE or email your request for a room change (contact details below`). A fee of €25 may apply and all requests are subject to availability.

Safety & Liability

Your safety is important. Kindly familiarise yourself with Emergency Exits in the buildings.

The Directors, management and staff of ESE Ltd are not liable for any personal accident and /or theft, loss or damage of any personal property belonging to student residents or their guests while at ESE Residences or Apartments.

Air Conditioning & WiFi

All Residences and Apartments are air conditioned. At ESE we do try to be as eco-friendly as possible and make efforts to reduce our carbon footprint. Please do your bit as well and be prudent with consumption of both electricity and water which are also expensive commodities in Malta.

Please remember to turn off all air conditioners when not in the rooms/apartments. ESE reserves the right to charge a fee of €50 per week if the air conditioning is left on continuously when no residents are in their rooms/ apartments.

WiFi is provided for free at all ESE Residences and Apartments. However, please note that bandwidth is limited and not suitable for streaming. You may purchase your own internet service from third party providers.

Contact us

We care about your wellbeing and would like to hear from you if you have any requests or any positive comments. Please email us at the following addresses depending on where you are staying:

ESE Residence / Whitehouse:	**reception@ese-edu.com**
Tamarisk / Meridjan / Lee's Apartments:	**reception@ese-edu.com**
Belmonte Apartments:	**belmonte@ese-edu.com**
Lands End Apartments:	**landsend@ese-edu.com**